**Bhagyashri Chaudhari**

**SKILLS**

|  |  |
| --- | --- |
| ***Salesforce Technologies:*** | Apex Language: Classes, Controllers, Batch, Triggers, Visualforce (Pages, Components & Controllers), LWC, Aura Frameworks, SOQL, SOSL, HTML, XML, Javascript, CSS, Workflows, Approvals, Flows, Process Builders, Email Templates , Dashboards, Reports, SFDX, Git, Jenkins, Copado, Bitbucket, Sourcetree, Data sharing & Security Profile, Permission Set, Apex data loader, Import Wizard, Tooling & Metadata API, Bulk API, REST, SOAP, Web Services, Sales Cloud , Service Cloud, Community Cloud, Consumer Good Cloud , Non-Profit Cloud, Social Studio , Payment Integration, SF Microservices,  Problem-solving, Team leadership, AWS Integration, Agile Methodology, Docusign& Conga, SF DX CI/CD, DevOps, validation rules, assignment rules, out of the box features of Salesforce, Mulesoft API integration |
| ***Programming languages:*** | Apex |
| ***Web Technologies:*** | HTML, XML, Visualforce, JavaScript, CSS |
| ***Salesforce Cloud:*** | Sales Cloud, Service Cloud, Community Cloud, Consumer Good Cloud, Non Profit Cloud, Experience Cloud |

**CERTIFICATIONS**

* **Salesforce Certified Sharing and Visibility Architect**
* **Salesforce Certified Integration Architect**
* **Salesforce Certified Service Cloud Consultant**
* **Salesforce Certified Sales Cloud Consultant**
* **Salesforce Certified Community Cloud Consultant**
* **salesforce platform developer I**
* **salesforce platform developer II**
* **Salesforce.com Certified Force.com Developer (DEV 401)**
* **Salesforce.com Certified Administrator (ADM 201)**
* **Salesforce Certified App Builder**

**PROFESSIONAL EXPERIENCE**

**Salesforce Architect Aug 2023 – Present**

**Access Global Group: *cable wireless communications***

* Collaborated with stakeholders to understand business requirements and goals
* Translated these requirements into scalable and efficient Salesforce architecture designs that encompass data models, custom objects, workflows, automation, integrations, and user interfaces
* Created technical documentation, including architecture diagrams, design documents, data flow diagrams, and process flows
* Communicated solutions to technical and non-technical stakeholders
* Contributed to project management activities, such as project planning, task estimation, and progress tracking
* Ensure projects are delivered on time and within budget.
* I Provided guidance on complex business requirements for integration into the Salesforce platform.

**Salesforce Developer/Technical Lead/Architect July 2018 – July 2023 Globant*: Johnson & Johnson***

* Participated actively in hands-on development and configuration tasks, coding custom solutions using Apex, Visualforce, Lightning Components (LWC / Aura), and other technologies like JDE, CQ, AWS
* Design and implement data integrations between Salesforce and other systems, using APIs, middleware, and ETL tools
* Coordinated and managed Salesforce release cycles, ensuring successful deployment of features, enhancements, and bug fixes
* Implement version control and continuous integration practices
* Provide training to team members and other stakeholders on new Salesforce features, development techniques, and best practices
* Conduct thorough code reviews to ensure quality, adherence to coding standards, and alignment with architectural guidelines.
* Developed technical architecture and design documents for new applications.
* Worked on implementing web-to-case and web-to-lead along with Sales and Service cloud lifecycle
* Coordinated with stakeholders to define system requirements and project scope.
* We provided guidance on best practices in software development lifecycles.
* Managed a team of developers to ensure the timely delivery of projects.
* Using microservices integrated Salesforce with order management systems, for inventory and order sync
* Used AWS Identity and Access Management (IAM) to manage user access to AWS resources securely.
* Implemented Single Sign-On (SSO) (Authentication SAML/JIT) solutions to allow users to access both Salesforce and AWS services using a single set of credentials.
* Leveraged Einstein Analytics to implement data-driven dashboards and Einstein Bots to handle automated customer support chat.
* Implemented Sales Console and Service console based on salesforce sales cloud and service cloud features
* Developed and configured communities and sites using community cloud/experience cloud feature for patient e-commerce website and implemented salesforce Knowledge Management features with customer community
* Customize and developes service console with Service Contracts, Milestones, and Entitlement Management, Case Management
* Created micros in salesforce lightning and classic UI
* Configured Omnichannel to display agents real time summary
* Performed Integration with Mulesoft APIs
* Worked with Data Loader, Workbench, IDE tools like Visual Studio Code, Azure DevOps, etc.

**Salesforce Developer/Technical Lead| Dec 2013 – July 2018**

**Infobeans : *RoundCorner***

* Performed key developer implementation of Salesforce’s NGO Connect product
* Performed integration with various payment methods
* Created Managed Packages with deprecated annotations to be available for partner Salesforce users
* Collaborated with project managers to plan development tasks, estimate effort, and track progress
* Ensure that projects are delivered on time and within scope
* Provided training to team members and other stakeholders on new Salesforce features, development techniques, and best practices
* Provided training and knowledge-sharing sessions to team members and other stakeholders on Salesforce best practices and new technologies.
* Utilized modern IDEs (Eclipse, Visual Studio) and SCM tools, including SVN and Git.
* Developed solutions using salesforce customization with record types, objects, page layouts, macros, flows, reports and dashboards
* Extensively worked on security and sharing model
* Implemented and developed solution designs for Payment integrations with different vendors

**EDUCATION**

**Bachelor of Engineering, Computer Science May 2013**

***Pune University, Pune, India***